



State of North Carolina  
Department of Health and Human Services

For Release: Immediate  
Contact: Ed Bristol (919) 855-3569

Date: October 31, 2011

### **Vocational Rehabilitation Honors Regional 'Superstars'**

RALEIGH – Four employees in Dunn, Raleigh, Sanford and Winston-Salem are recipients of the state Division of Vocational Rehabilitation Services' "VR Superstar Award" for excellence in leadership, customer service and creativity.

- Shirley Faircloth, a lead office assistant in the agency's Dunn office, was recognized for outstanding achievement in leadership. The award praises Faircloth for taking the lead in tackling challenges, filling in gaps created by vacant support-staff positions and directly assisting counselors with caseload management.
- Stella Jones, a regional administrative assistant in the Sanford regional office was cited for customer service. She was recognized for her commitment to serving internal and external customers in a timely, knowledgeable and resourceful manner and "reflecting the highest levels of professionalism."
- Also honored for customer service was Melinda Remaley, a business services coordinator in the Raleigh central administrative office. The award cites Remaley for the "organized, detailed and caring way" she goes about her job, frequently working behind the scenes to make sure all details fall into place and challenges are overcome.
- Recognized for creativity was Fredia Roach, a casework technician in the Winston-Salem office. The award cites Roach's dedication and resourcefulness in expanding a program that seeks contributions of used computers, oversees their refurbishment and distributes them to clients of the agency's Independent Living Program.

Employee volunteers manage the awards program in which agency staff nominate and vote on their co-workers.

The N.C. Division of Vocational Rehabilitation Services operates field offices across the state that provide counseling, training, education, transportation and other services to around 60,000 individuals annually. These consumers, with physical, psychiatric, or intellectual disabilities, are provided assistance to become job-ready, independent or both.

# # #

**For local office contact and other information: [www.ncdhhs.gov/dvrs](http://www.ncdhhs.gov/dvrs)**

